

# KNOW BEFORE YOU GO

*Plan ahead, travel smart, and enjoy every moment of your getaway*

## COMMUNICATION & E-SIMS

An eSIM is one of the easiest ways to stay connected overseas without the hassle of swapping physical SIM cards. Stay connected as soon as you land.

Activate your eSIM before you depart and get connected within minutes of landing. Enjoy instant access to maps, rideshare apps, WhatsApp, email, and other essential travel services—without the hassle of finding a SIM card retailer at the airport. Having mobile data from the moment you arrive means you can navigate confidently and start enjoying your holiday straight away

Some great tried and tested options for eSIM's can be found at:

**Holafly** - <https://esim.holafly.com> **Simify** - <https://simify.com>

## TRAVEL APPS

### WhatsApp

Download and update WhatsApp before you travel. Many hotels, transfer providers and tour operators use it to contact guests, and when paired with an eSIM, you'll be connected and ready to communicate as soon as you land.

### Google Maps

Google Maps helps you navigate confidently with real-time directions, traffic updates, and local recommendations wherever you travel.

### Google Translate

Google Translate helps you communicate across languages with instant text, voice, and camera translations, making travel easier and more convenient.

### Apple iPhone Calculator Currency Conversion

iPhone Calculator's built-in currency converter lets you quickly convert currencies using live exchange rates directly within the Calculator app. Ask us how to access.

### Airline Apps

Downloading your airline's app before you travel gives you easy access to your boarding pass, real-time flight updates, gate changes, and booking information—all in one convenient place.

## CASH & CARDS

We recommend travelling with more than one form of payment, such as a combination of credit cards, debit cards, and a small amount of local currency or cash. Having multiple payment options provides peace of mind and ensures you have access to funds should a card be lost, stolen, damaged, or declined.

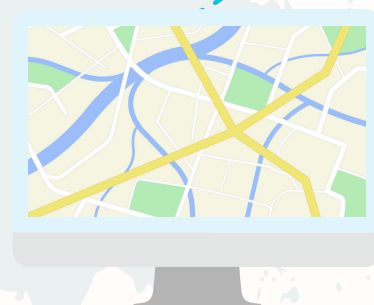
### Wise Travel Card

Wise is a multi-currency card that lets you hold, convert, and spend money in over 40 currencies using the real exchange rate. It can help reduce foreign transaction fees, allows easy transfers between currencies in the Wise app, and can be used anywhere Mastercard is accepted, making it a popular choice for international travellers. Please sign up using our referral link below to get your card FREE.

<https://wi.se/tailormadetravel>

### Notify Your Bank

Inform your bank of your travel plans to avoid any issue with your credit & debit cards abroad.



## LIQUIDS, AEROSOLS & GELS (LAGS)

When travelling with carry-on luggage, liquids, aerosols and gels must generally be in containers of **100ml or less and fit comfortably within a single, clear, resealable plastic bag (up to 1 litre in capacity)**. Larger containers should be packed in your checked baggage. Medications, baby formula and some medical or dietary items may be exempt but may require declaration at security.

Please note that some airports have introduced new screening technology and may have different requirements. We recommend checking the latest security regulations with your departing airport before you travel to avoid delays at security screening.

## POWER BANKS, CORDS & ADAPTORS

Power banks and spare lithium batteries must be carried in your carry-on baggage and are **not permitted in checked luggage**.

Many airlines now **prohibit the use or charging of power banks during the flight**.

Always follow your airline's specific policy and cabin crew instructions.

Keep your power bank within easy reach at all times during the flight. Do not place it in the overhead locker if your airline requires it to remain accessible.

As policies vary between airlines, we recommend checking your carrier's latest requirements before you travel.

### Adaptors, cords & power boards

- Check the plug type and voltage requirements for your destination.
- Pack a universal travel adaptor and all required charging cables.
- A compact power board or USB charging hub can be useful when charging multiple devices.
- Carry chargers and cables in your carry-on luggage for easy access during your journey.

## PASSPORTS & VISA CHECKLIST

Ensure your passport is **valid for at least six months beyond your return date**, as many destinations require this for entry.

Check that your passport is in good condition. Damaged passports may be refused by airlines or immigration authorities.

It is your responsibility to ensure you have the correct visas and entry permits for every country you visit, including any transit destinations. Visa requirements can change without notice. We recommend checking the latest entry requirements with the relevant embassy, consulate, or official government website before you travel.

Keep a copy of your passport, visas, and travel insurance policy in a secure location separate from the originals, and consider saving digital copies for easy access.

If you obtain a new passport after your travel has been booked, advise your travel consultant immediately, as your flight bookings may need to be updated.

## SMARTTRAVELLER & INSURANCE

Before you travel, visit **Smarttraveller** for the latest destination-specific travel advice, safety information, entry requirements, and local laws. You can also subscribe to receive travel alerts and updates for your destination directly from the Australian Government. [www.smarttraveller.gov.au](http://www.smarttraveller.gov.au)

**Travel insurance is essential** and should be arranged before you depart. It can provide valuable cover for unexpected events such as medical emergencies, trip cancellations, lost or delayed luggage, and travel disruptions. We recommend carrying a copy of your policy details and emergency contact information with you throughout your journey.

